

BRIDGING DIVIDE: WHAT TO DO WHEN PEOPLE DISAGREE

CONFLICT MANAGEMENT SKILLS TRAINING WORKSHOP

Important skills for daily use from the classroom to the boardroom!

SAT., NOV. 19, 2022 (9AM – 5PM) + SUNDAY, NOV. 20, 2022 (12 PM– 8PM)

Lunch will be provided on Saturday and dinner will be provided on Sunday. Coffee in the AM.

LIMITED SPACE AVAILABLE!

REGISTER BY NOV. 11, 2022

Priority given to University of Akron Students

Cost

FREE for University of Akron students
with a **valid Student I.D.**

\$150 for community members
associated with a **non-profit or faith-
based institution/organization**

ENHANCE YOUR SKILLS

in conflict management/dispute
resolution in university settings
and the workplace!

University students, staff, faculty and
community members can help create
positive change through leadership on
your campus and in your community.

Learn what to do when emotions run high, and positions are deeply held. In this workshop you'll learn how to de-escalate difficult situations and move from gridlock to effective solutions to challenging issues at the University and in the workplace. You'll practice identifying what other people need to move forward even when they aren't saying it, articulating what you need in way that makes difficult people responsive, managing high emotions and developing solutions that get implemented because they integrate the needs of everyone involved.

To successfully complete the training, receive a certificate of completion from The University of Akron Center for Conflict Management and all materials, participants must be present for the two-day training event.

Facilitator: Jennifer Batton, M.A., has 25 years of experience in the field of conflict resolution/alternative dispute resolution working for state government, & higher education to help local and global communities build their capacity to prevent, address, and manage conflict. Her experience includes eight years in state government (serving approximately 3600 primary and secondary public schools and 52 teacher training colleges and universities) as the Director of Education Programs for the Ohio Commission on Dispute Resolution and Conflict Management. She provided direct service to more than 71 colleges and universities, 600 primary and secondary schools, and hundreds of civil society and governmental organizations.

QUESTIONS?

Contact Dr. Robert L. Peralta, Chair of the Center for Conflict Management and Professor of Sociology at **330-972-6915** or **rp32@uakron.edu**

*Hosted by The University of Akron Center for Conflict Management & The Sociology Club
with Support from the Buchtel College of Arts and Sciences*



The University of Akron

Center for Conflict Management