

## Accessible Parking and Transportation Services

### Roo Express Shuttle Service

This service provides transportation to University buildings in the downtown area, neighborhoods near campus and the parking lots on campus. During the fall and spring semesters, the shuttle also services students on the weekends to and from the downtown area. All Roo Express shuttles are equipped with wheelchair-lift equipment. You do not need to make arrangements ahead of time to ride the regular routes. Shuttle schedules and routes are available at <http://www.uakron.edu/parking/roo-express/>.

### Roo Express Alternative Shuttle Services

While all students are permitted to ride the regular Roo Express routes, those with disabilities and/or additional needs may also be able to schedule transportation to and from additional locations on a Roo Express shuttle. **This is not an accommodation, and availability is not guaranteed.** This parking service is limited to The University of Akron main campus and the surrounding neighborhood of University Park, and only operates during publicized Roo Express hours of operation. In order to utilize this service effectively, please be aware of the following:

- **Students must call directly to schedule a ride.**
- A minimum timeframe of thirty (30) minutes or more between classes should be allowed for transportation. Less than 30 minutes may result in a being tardy to class due to factors the driver cannot control (ex: traffic, weather, etc.)
- The current Roo Express route services need to be used if your pick up/drop off point is on a preexisting shuttle route. Shuttle schedules and routes are available at <http://www.uakron.edu/parking/roo-express/>, or on any Roo Express bus.
- **Scheduling transportation is based on availability and on a first come, first serve basis.**
- Transportation to classes has priority over transportation elsewhere.
- When scheduling with parking services, students must include the following:
  - ✓ Full name
  - ✓ Student phone number (no other phone number can be provided)
  - ✓ Student ID #
  - ✓ Time and location for both pick up and drop off
  - ✓ A physical description in order to ensure efficiency and transportation of the appropriate person
  - ✓ Whether the student has specific needs for vehicle transport, such as a hydraulic lift equipped vehicle, etc.
- A minimum of 24 hours notice is required in order to arrange for new transportation requests. If less than 24 hours notice is given, parking services will attempt to fulfill the request based on availability, but transportation cannot be guaranteed.
- A minimum of a 60 minute notice is required to cancel a daily pick up or to cancel a previously scheduled reoccurring pick up. Failure to properly cancel a pick-up will result in a “no-show” unless extenuating circumstances are involved. **Multiple “no-shows” may result in suspending any future request from that rider.**

To schedule and/or cancel a ride, please call Parking and Transportation at (330) 972-7722.

## Accessible Parking Permits

- All UA Permit Holders who wish to park in disability parking spaces on campus are required to submit their State Placard or Plate Registration to the Office of Parking Services.
- Placard/Plate registration is mailed to the holder, and a Duplicate Registration can be picked up from your local BMV office.
- Registration can be brought into the office in-person, or sent in by fax (330-972-5452) or in the mail.
- After the registration is verified, an Accessibility Parking Permit will be issued at no additional cost and any current permit will be traded in.

Any faculty, staff, commuter or resident student with a temporary or permanent state issued placard (or disability license plate) is eligible to apply for and purchase a UA disability parking permit. Anyone who wishes to utilize disability parking spaces on campus is required to register their state placard (or disability license plate) with the Office of Parking Services. No one will be able to register a placard that belongs to another individual.

Disability placards are never valid in the following areas: non parking spaces, hatched access areas adjacent to a disability space, drive lanes, fire lanes, etc.; and metered spaces (all fees must be paid at a meter). Please do not attempt to create your own parking spaces.

Please be aware that it is illegal to use a state handicap placard that was not issued to you. Any attempt to utilize someone else's state placard or UA disability permit will result in a citation or the vehicle being towed. Providing false information to Parking Services in order to obtain a permit or any kind is a violation of the Student Code of Conduct and any attempt will be referred to Student Judicial Affairs for review.

To apply for an Accessibility Parking Permit please visit <http://www.uakron.edu/parking/permits.dot> and select the application that is appropriate for you. After you fill out the main application, you will be prompted to proceed to the Accessibility application. Be sure to fill out both applications and include accurate information from your state issued registered placard or plate. Remember, it is required that you bring your registration into the parking office for verification before you will receive your Accessibility Parking Permit.

If you do not have a copy of the registration for your state issued placard, you may request a "duplicate registration" for your placard from your local BMV office.

## Temporary Parking Permits

If you have a temporary medical condition that does not qualify as a long-term disability, you may be eligible for a temporary disability permit. Parking Services will issue students a temporary disability permit, valid only on campus. If you think you could benefit from this service, please complete the application available in the Office of Parking Services. The application requires a prescription from your physician that includes the following:

- Name of person with disability.
- Indicates you are applying for a temporary university disability permit.
- How long the disability is expected to last, no greater than six months.
- The physician/chiropractor must sign and date the prescription.
- **The physician/chiropractor must specify an ending date on the prescription or the application will be rejected.**